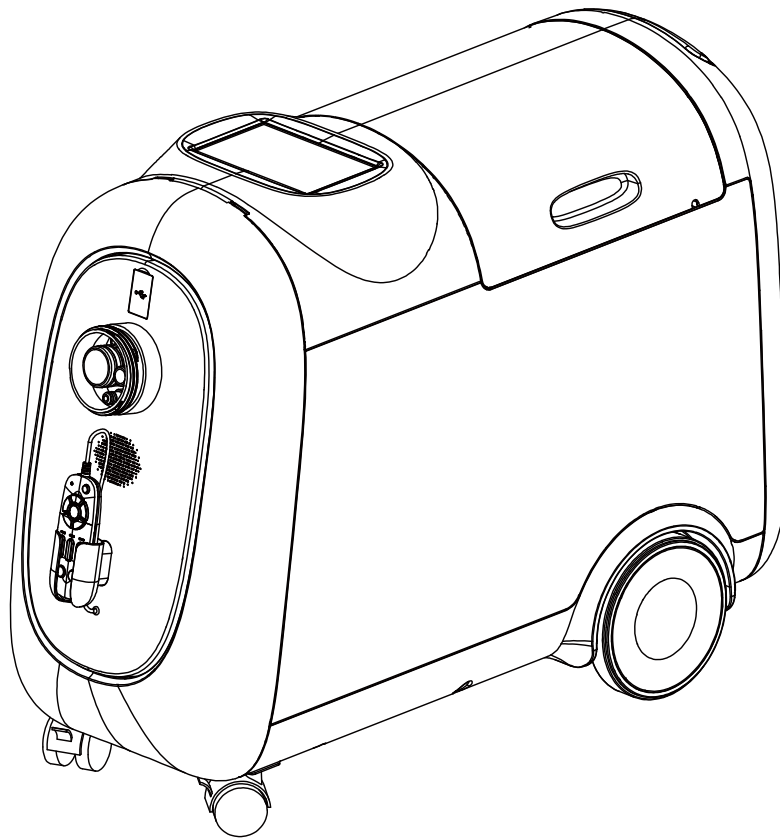


Caring for the elderly, we never stop.



USER MANUAL

CE

CONTENTS

I. Product Features

1.1 Product List·····	01
1.2 Parts Name·····	01
1.2.1 Host·····	01
1.2.2 Remote Control panel usage instructions·····	02
1.2.3 Water filter bucket, sewage bucket, deodorizing component box·····	03
1.2.4 Display screen·····	04

II. Installation

2.1 Sewage bucket installation method·····	06
2.2 Water filter bucket installation method·····	07
2.3 Deodorization component installation·····	07
2.4 Hose assembly with Host installation·····	08

III. Operation

3.1 Applicable people·····	09
3.2 Start-up preparation·····	09
3.3 Machine cleaning·····	09
3.4 Machine handling·····	10
3.5 Usage schedule·····	10
3.6 Precautions before and after use·····	11
3.7 Cleaning·····	11
3.8 Automatic mode·····	12
3.9 Manual mode·····	13
3.10 Parameter setting and inquiry·····	13

IV. Safety Warning····· 14

V. Product List····· 17

VI. Packing List····· 17

VII. How to instal diaper, pant and smart bedpan?····· 17

VIII. Install Hose Assemblies and Smart Bedpan.····· 18

IX. How to wear the smart bedpan on human body?····· 19

X. Disassembly of Smart Bedpan from Human Body.····· 20

XI. Smart Bedpan Cleaning and Maintenance····· 20

XII. Troubleshooting····· 21

XIII. Specifications····· 22

IXV. Maintenance and Repair····· 22

XV. Product Recycling····· 22

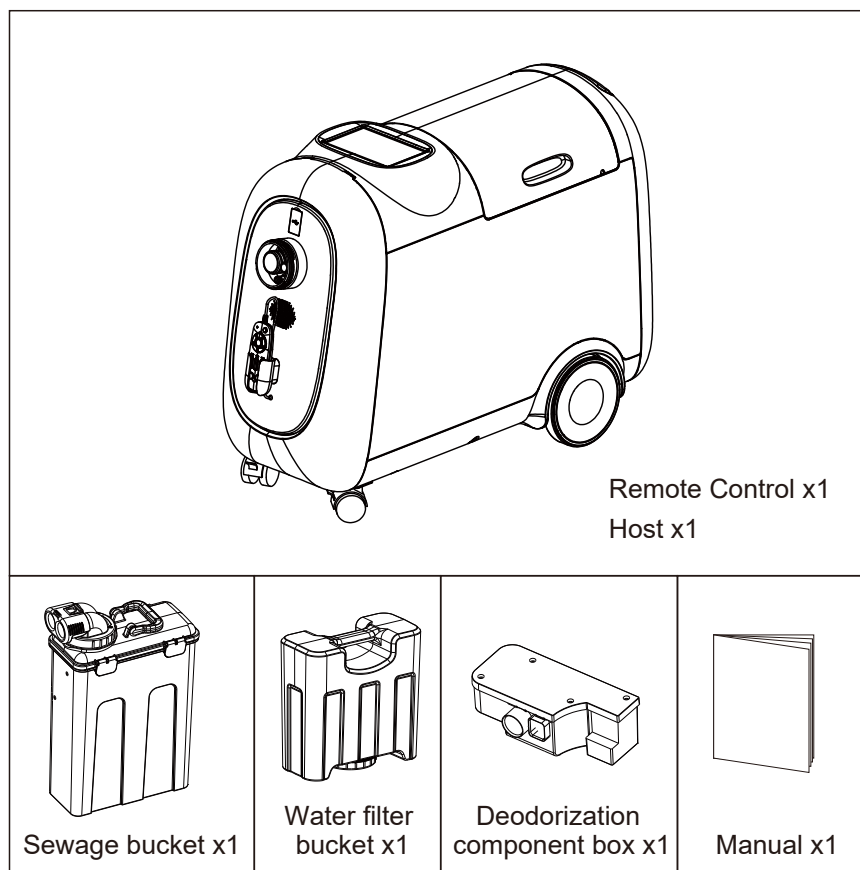
XVI. Maintenance····· 22

XVII. Labels, Packing Logo Design····· 23

I. Product Features

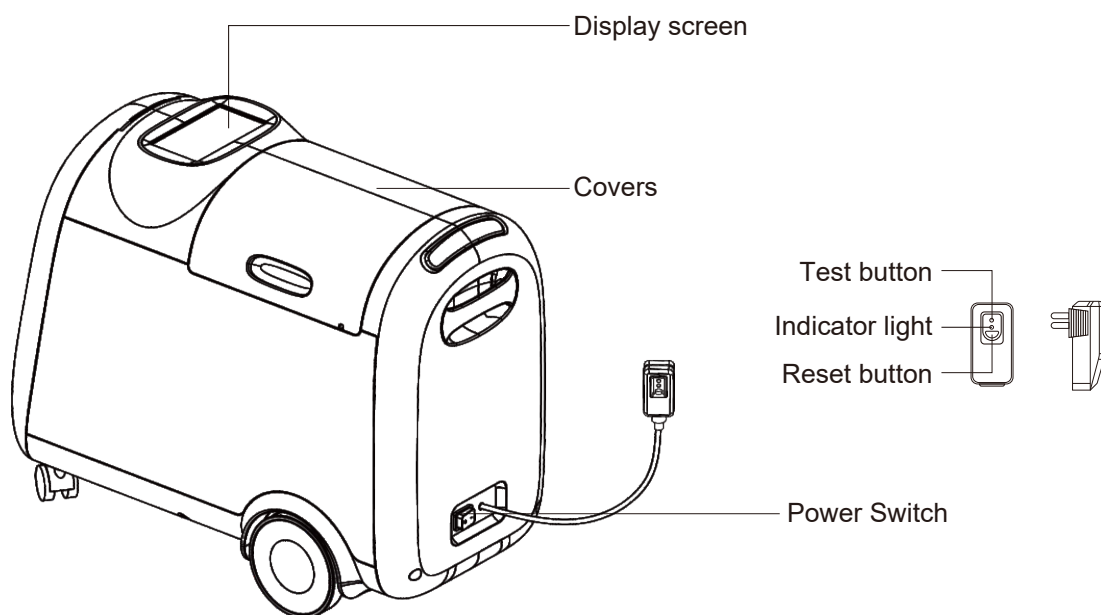
1.1 Product List

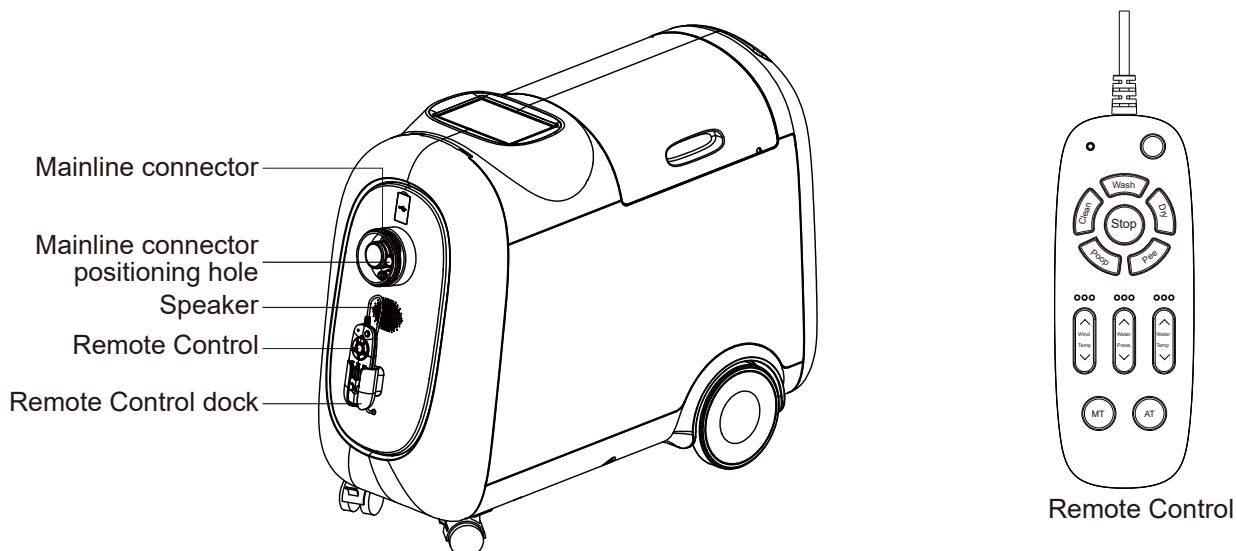
Before using, please check if the following items are included in the whole package.
If any of them are missing, please contact your dealer.



1.2 Parts Name

1.2.1 Host

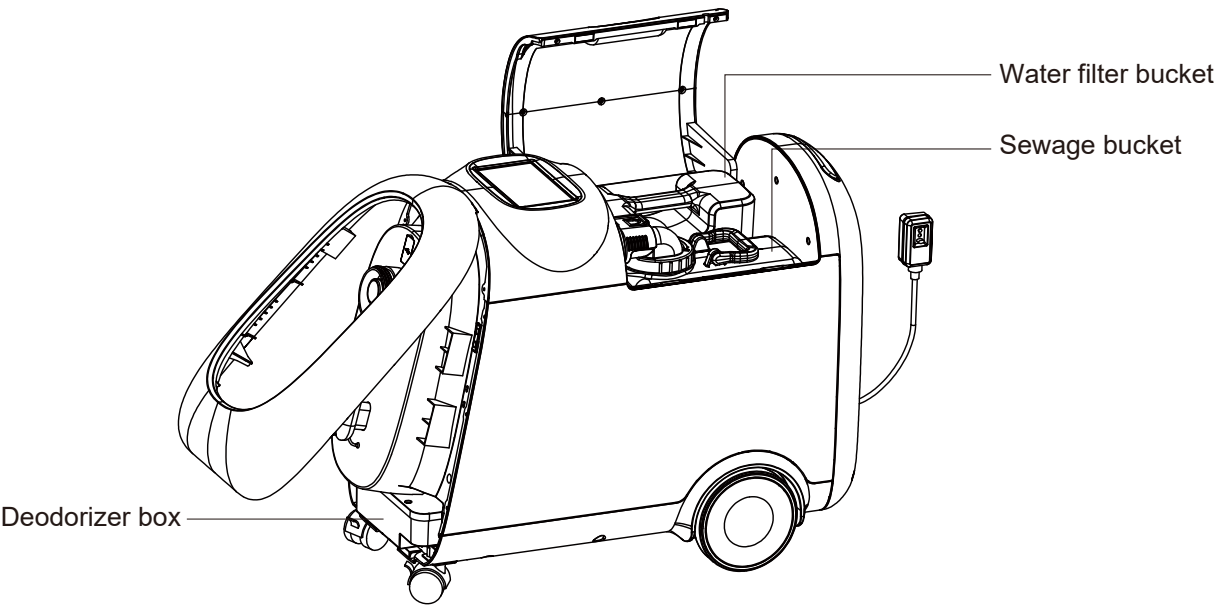




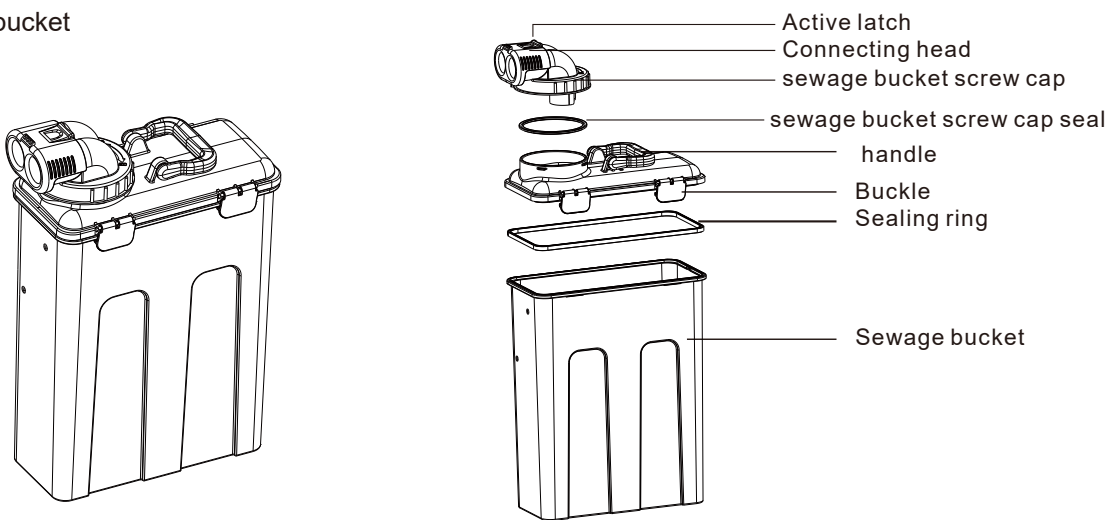
1.2.2 Remote Control panel usage instructions

	Stop button: Stop the current processing action;
	High, medium and low display mark: from low to high, display the intensity of wind temperature, water temperature, etc. set changes;
	Wind temperature adjustment button: Touch the up arrow or down arrow of the button to adjust the wind temperature high or low, a total of high, medium and low three adjustable;
	Water pressure adjustment button: Touch the up arrow or down arrow of the button to adjust the strength or weakness of the water pressure, with a total of three adjustable high, medium and low levels;
	Water temperature adjustment button: Touch the up or down arrow of the button to adjust the high or low water temperature, with a total of three adjustable high, medium and low levels;
	Poop button: In manual mode, press this button to enter the poop handling procedure;
	Pee button: In manual mode, press this button to enter the pee procedure;
	Cleaning button: In manual mode, press this button to rinse the inner surface of the working head;
	Wash button: In manual mode, press this button to clean the private parts of the person with warm water;
	Dry button: In manual mode, press this button to dry;
	Manual button: long press this button, it will switch to manual mode;
	Auto button: Press and hold the button, it will switch to manual mode;

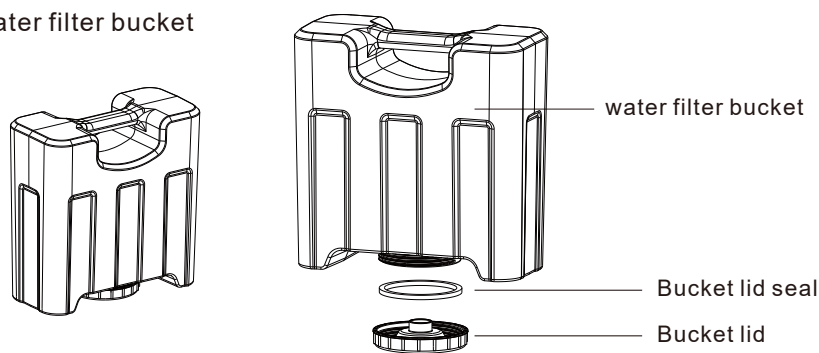
1.2.3water filter bucket, sewage bucket, deodorizing component box



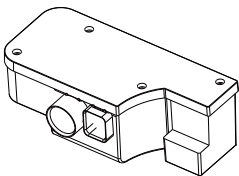
Sewage bucket



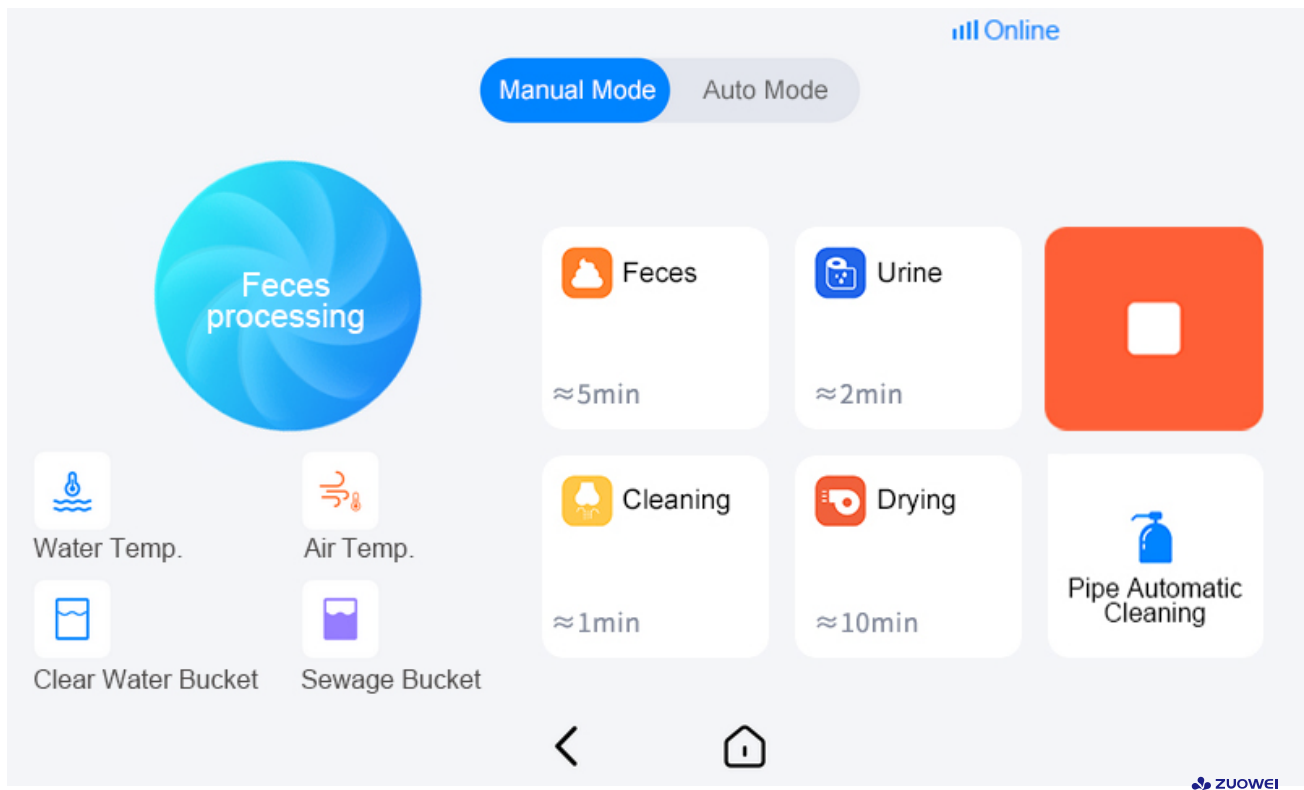
water filter bucket



Deodorization component box



1.2.4 Display screen



■ Mode Selection

Manual mode After selecting manual mode, poop, pee, clean, wash, and dry will enter the selectable state.

Automatic mode When automatic mode is selected, poop, pee, clean, wash, and dry will all be unselectable, and the system will automatically perform poop and pee processing.

Clean air When clean air is selected, the system performs a clean air operation.

■ Manual mode

 Feces ≈5min	Press the button to enter the poop cleaning process.	 Pipe Automatic Cleaning	Press this button to rinse the inner surface of the working head.
 Urine ≈2min	Press the button to enter the pee cleaning process.	 Drying ≈10min	Press the button to enter the drying process.
 Cleaning ≈1min	Press the button will apply a warm water wash to a person's private parts.		Stops the current processing action.

■ Setting page

Water Temp. 28°C 32°C 35°C

Negative Pressure - 7 +

Date Setting 30 - 06 - 2022

Water Pressure L M H

Sound Volume - 7 +

Time Setting 06 : 58 : 58

Air Temp. L M H

Protocol >

Time Synchronization

< Home

■ Status display



■ Adjustment instructions

For adjusting the water temperature high or low, with a total of three adjustable settings

For adjusting the air temperature high or low, with a total of three adjustable settings

For adjusting the water pressure high or low, with a total of three adjustable settings

■ Inquiry Page

Times Solid Waste Clear

Times Liquid Waste Clear

Times Failure Message Clear

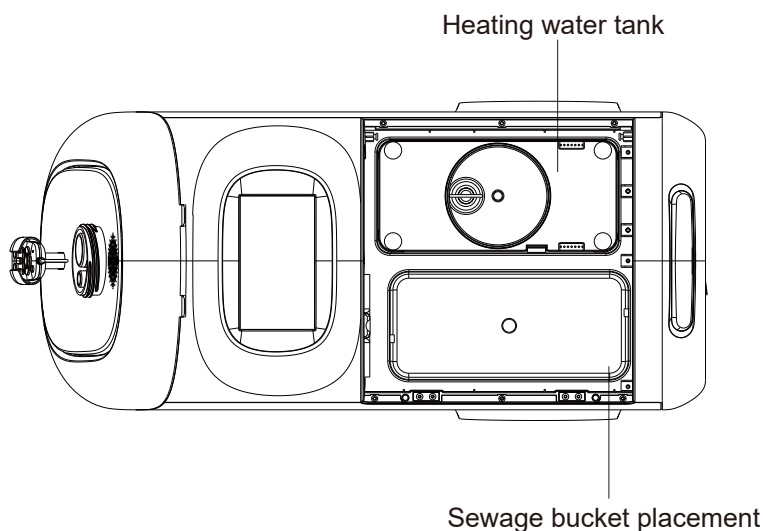
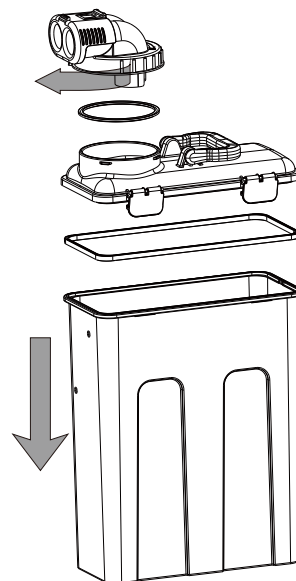
Times Turn Over Clear

< Home

II. Installation

2.1 Sewage bucket installation method

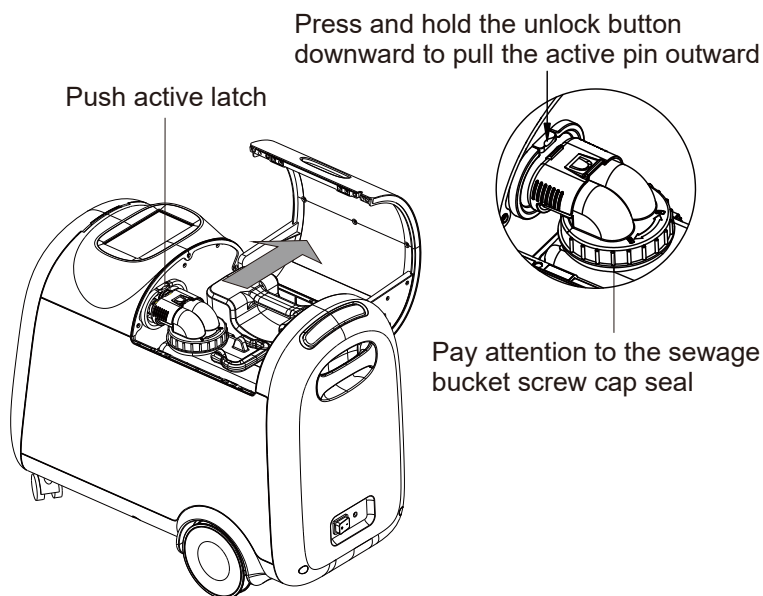
- ① Turn the sewage bucket lid clockwise to the logo position



- ② Place the sewage bucket in the sewage bin placement in Hos

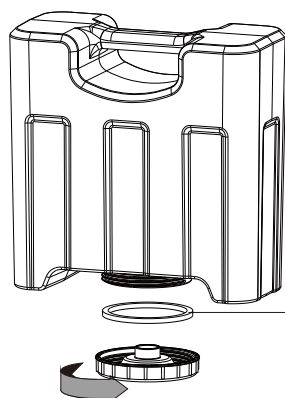
- ③ Put the bucket into the machine, and the movable pin at the top end of the bucket cover will be successfully stuck into the slot of the suction port of the machine, which means the bucket is loaded into the correct position.

- ④ To remove the bucket, press the unlock button to pull out the movable pin.



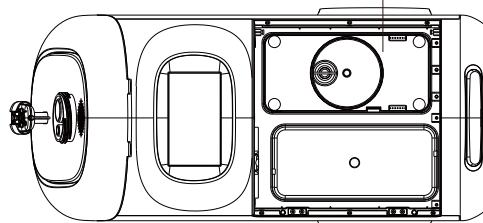
2.2 Water filter bucket installation method

- ① Turn the bucket lid clockwise to tighten
- ② Place the water filter bucket into the Host with the bucket lid facing down



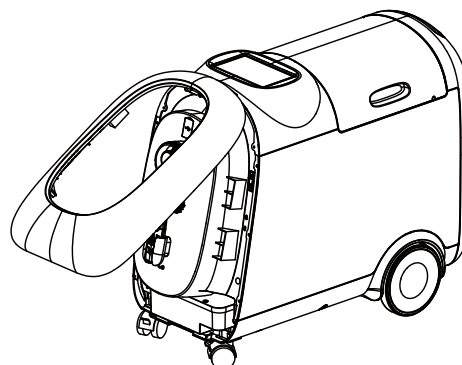
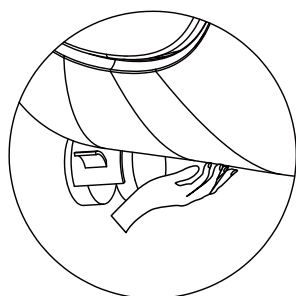
Note the water filter bucket cover seal

Placement of water filter bucket

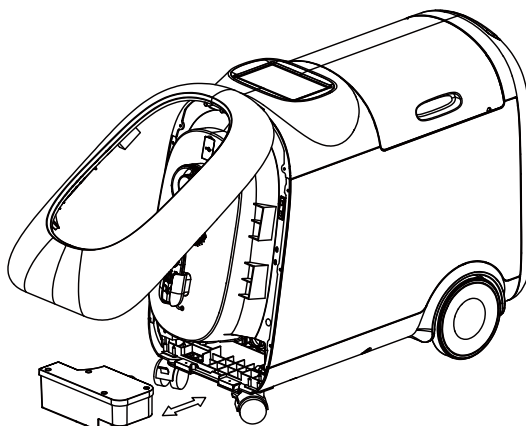


2.3 Deodorization component installation

- ① Reach your fingers into the groove of the front cover and lift the cover outward.



- ② Holding the deodorant assembly box in your hand, push the deodorant assembly into the mounting opening along the guide slot and push the deodorant assembly to the bottom with a little pressure.

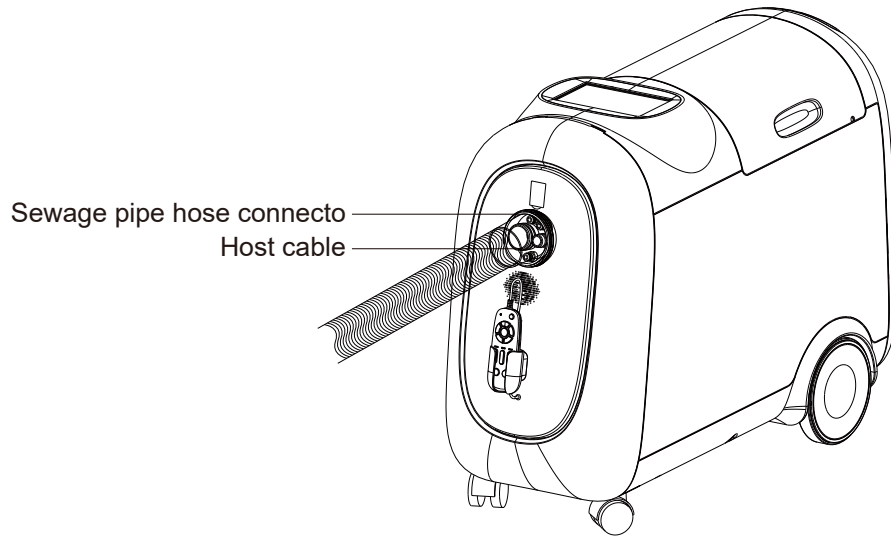


Slowly close the front cover by hand. Note that the lid suction force is large, careful to pinch the hand

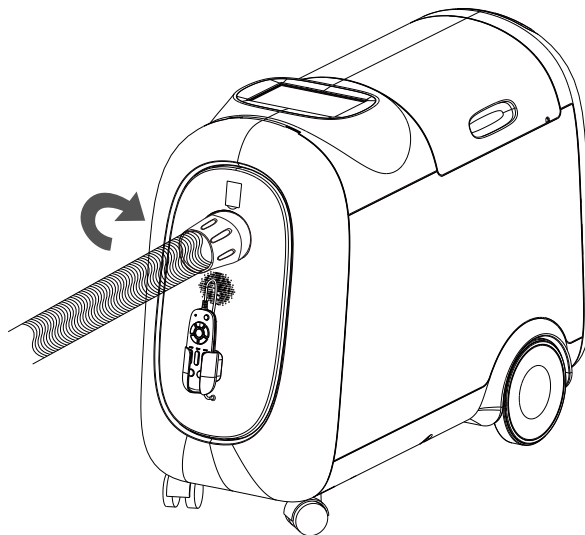
Tip: Remove the deodorant box is also used in a similar reverse step

2.4Hose assembly with Host installation

- ① Grasp the hose sewage tube connector, first Host wire from the hose wire hole through, then the Host connection part aligned and pressed into, and finally the hose assembly signal wire and Host wire for line connection.



- ② Turn the hose connector clockwise to lock in the Host connection section.



III. Operation

3.1 Applicable people

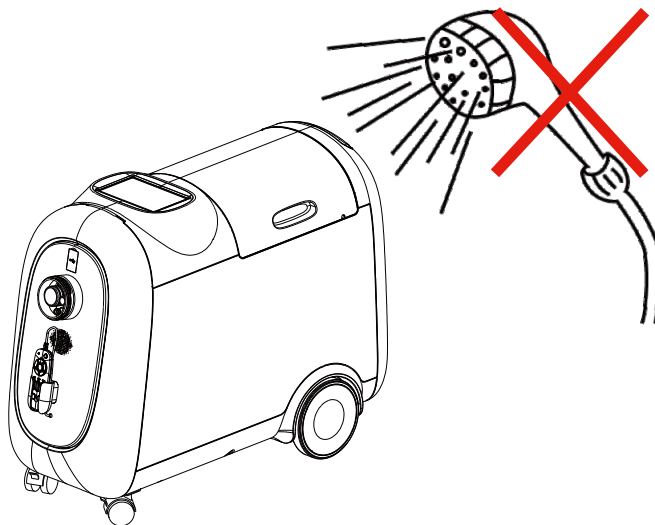
- 3.1.1 Without catheter, without urine volume monitoring;
- 3.1.2 Those with no bed sores, severe dermatitis or broken skin;
- 3.1.3 Body weight greater than or equal to 35 kg;
- 3.1.4 No serious deformation of thighs;
- 3.1.5 The diameter of the dry and hard stool must be less than 33 mm;
- 3.1.6 No severe hemorrhoids;
- 3.1.7 No mental manic behavior (e.g. tearing the quilt, grabbing the poop by hand, pulling the diaper);
- 3.1.8 For users who cannot lie flat, the side lying when defecating cannot be greater than 45°.

3.2 Start-up preparation

- 3.2.1 Make sure the connection between the working head and the connecting hose is intact;
- 3.2.2 Make sure the connection between the Host and the connecting hose is intact;
- 3.2.3 Make sure the water filter bucket is filled, and the Host is loaded;
- 3.2.4 Make sure the sewage bucket has been emptied and loaded into the Host;
- 3.2.5 Make sure the deodorant component box is properly loaded into the Host;
- 3.2.6 Make sure the hip pads are properly put on;
- 3.2.7 Make sure the leakage protection plug is plugged into the power supply, and the working indicator light is lit.

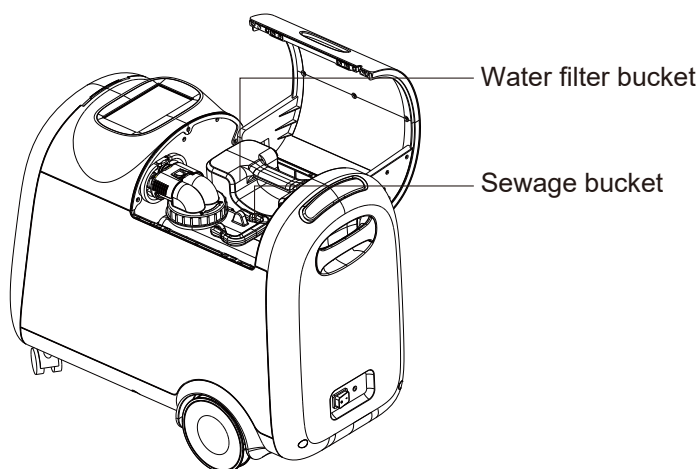
3.3 Machine cleaning

The machine can not be directly sprayed and washed before cleaning, you can wipe with a cloth.



3.4 Machine handling

Before moving the machine, you need to pour out the water in the water purification bucket and clean the sewage bucket and then open the drain valve at the bottom of the water purification bucket to empty the water inside the main machine.



3.5 Usage schedule

The first week of use is based on the principle of gradual increase, so that the user can gradually adapt to the use of the care robot:

Day 1: 4H (Daytime)

Day 2: 8H (Daytime)

Day 3: 10H (Daytime)

Day 4: 12H (Daytime)

Day 5: 12H (Evening)

After that, it is recommended that each continuous use time should not exceed 12 hours.

Attention:

1. Before using the nursing robot, check whether the Velcro on the base of the working head is aligned with the Velcro on the pants, and whether the working head falls exactly in the U-shaped slot of the pants (for details, please refer to the "Instruction Manual of the Intelligent Nursing Robot Working Head").
2. After each use of the care robot, you should check whether the user's skin is red or damaged, if there is such a condition, you should seek professional caregivers for treatment in time and wait until the user's skin is completely recovered before using the product.

3.6 Precautions during and after use

3.6.1 Attention in use

3.6.1.1 After the use of the object position change (including left and right turn, sit up again after lying down, etc.), you need to confirm whether the work head is loose, misalignment (focus on confirming the inner thighs and soft rubber between) ;

3.6.1.2 Use of the machine needs to lie flat on the bed; side lying when urinating and defecating can not be greater than 45 ° ;

3.6.1.3 Red light at the end of the machine, report equipment failure, immediately stop using the machine, and feedback to the manufacturer.

3.6.2 Precautions after use

3.6.2.1 It is recommended to perform 1 manual cleaning process before the working head is removed;

3.6.2.1 First turn off the machine and then take off the working head and bag pants;

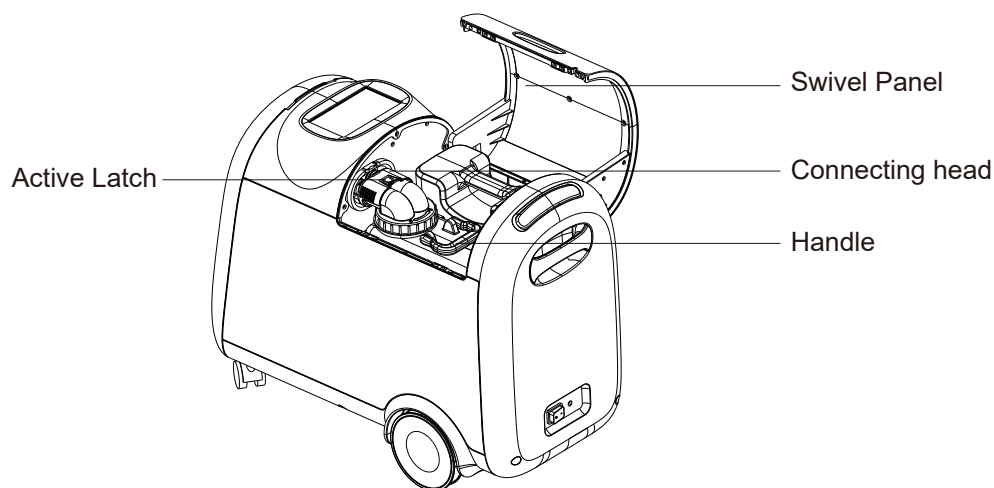
3.6.2.3 After the work head is removed, it is necessary to clean the sewage bucket in time.

3.7 Cleaning

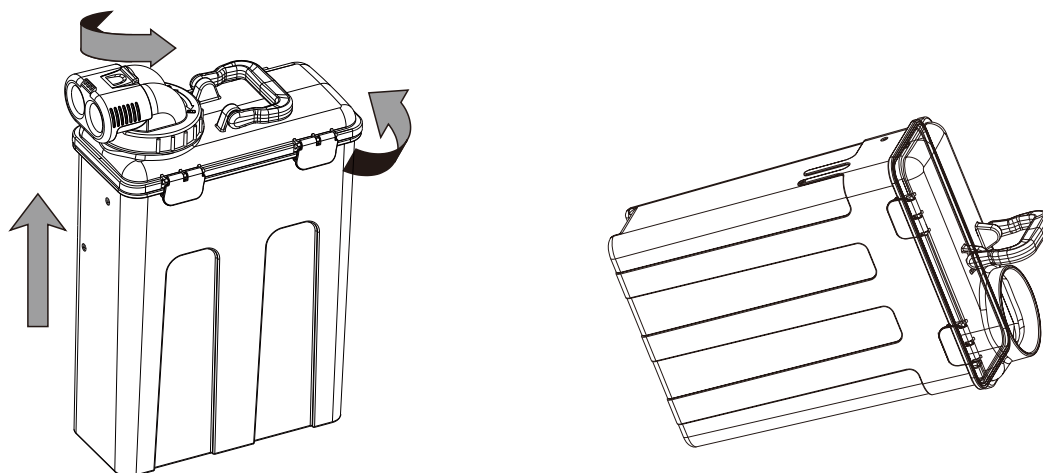
3.7.1 Sewage bucket cleaning

Open the Host swivel panel, hold the movable latch by hand and carry it to the sink.

Withdraw the connector and lift the sewage bucket out by hand by the handle.



Turn the sewage bucket knob counterclockwise, hold the handle with one hand, hook the bottom of the bucket with the other hand, and slowly pour the sewage into the sink.



You can open the buckle with water or water to add toilet cleaner will sewage bucket clean will sewage bucket outside surface of the water with a clean cloth or cotton, wipe clean, and then reassemble (see Sewage bucket installation method)

3.8 Automatic mode

3.8.1 Setting of automatic mode

INCONTINENCE CLEANING SYSTEM starts up in manual mode by default. Automatically switch to automatic mode after 3 minutes. After the care robot is turned on, click the button in the main interface of the display to enter the device control interface.

3.8.1.1 Press the "Auto Mode" button on the device control interface, the system switches to auto mode. The icons of "Poop", "Pee", "Wash" and "Dry" on the display screen are gray and the buttons are not clickable. At the same time, the "Auto" button on the remote control is illuminated.

3.8.1.2 Press the "Auto" button on the remote control, the device control interface on the current display will switch to "Auto Mode" simultaneously. The "Poop", "Pee", "Wash" and "Dry" icons are gray and the buttons are not clickable. state. The "Auto" button of the remote control is illuminated.

3.8.2 How the automatic mode works

When the INCONTINENCE CLEANING SYSTEM is in automatic mode, the robot will automatically start the preset program to collect excrement, clean and dry the defecation area after the user has defecated. If you need to stop the process during operation, to stop the current operation, click the "Stop" button on the display or tap the "Stop" button on the remote control.

3.9 Manual mode

3.9.1 Setting of manual mode

The system defaults to manual mode after the care robot is turned on, and automatically switches to automatic mode after 3 minutes. Automatic mode switch to manual mode This can be done in the following two ways:

3.9.1.1 Press the "Manual Mode" button on the device control interface to switch the system to manual mode. The icons of "Poop", "Pee", "Wash" and "Dry" on the display screen are activated and the button are restored to clickable state. At the same time, the "Manual" button on the remote control is illuminated.

3.9.1.2 Press the "Manual" button of the remote control, the device control interface on the current display will switch to "Manual Mode" simultaneously. The "Poop", "Urine", "Wash" and "Dry" icons are activated and the buttons return to the clickable state. The buttons return to the clickable state. At the same time, the "Manual" button on the remote control is illuminated.

3.9.2 How the manual mode works

When the INCONTINENCE CLEANING SYSTEM is in manual mode, the Host will start the preset program to collect excrement, clean and dry the defecation area according to the manual operation information provided by Remote Control and the display. During operation, to stop the current work, tap the "Stop" button on the display or press the "Stop" button on the remote control.

3.10 Parameter setting and inquiry

3.10.1 Parameter Setting

Click the "System Setting" button on the main screen of the display to enter the system setting interface.

3.10.2 Wind temperature setting

In the system setting interface, press the air temperature adjustment 3 settings, set the air temperature; press the remote control air temperature adjustment key " $\wedge$ " " $\vee$ " to set the air temperature to set the water temperature.

3.10.3 Water pressure setting

In the system setting interface, press the water pressure adjustment 3 settings, set the water pressure; press the remote control water pressure adjustment key " $\wedge$ " " $\vee$ " to set the water to set the water pressure.

3.10.4 Record Inquiry

Press the "record inquiry" button on the main interface of the display to enter the record list interface, you can inquire about poop, pee, turn over, fault information. You can check the information of stool, urine, turn over and trouble.

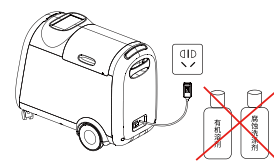
IV.Safety Warning

Hazard

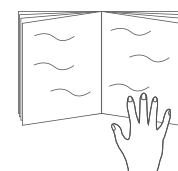
4.1.1 It is strictly forbidden to add hot water over 40 degrees into the water purification bucket.



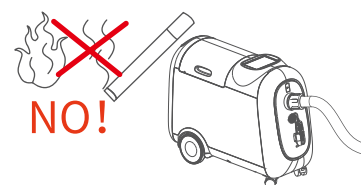
4.1.2 When cleaning the machine, the power must be cut off first. Do not use organic solvents or corrosive detergents.



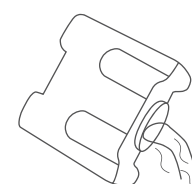
4.1.3 Please read this manual in detail before use and operate the machine in strict accordance with the operating methods and precautions in this manual. In case of redness and blistering of the skin caused by the user's physique or improper wearing, please stop using the machine immediately and wait for the skin to return to normal before using it again.



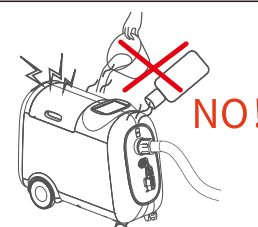
4.1.4 Do not put cigarette butts or other flammable materials on the surface or inside the Host to prevent damage to the product or fire.



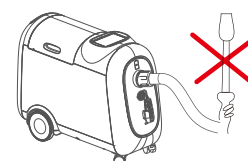
4.1.5 Water must be added to the water purification bucket, when the residual water in the water purification bucket, heating water tank for more than 3 days without use, you need to clean up the residual water and then add water.



4.1.6 Do not pour water or other liquids into the Host to prevent damage to the product or the risk of electric shock.

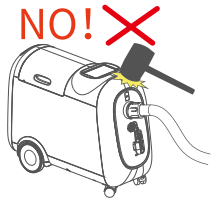


4.1.7 Do not disassemble the care robot by non-professional personnel to avoid damage to personnel and equipment.

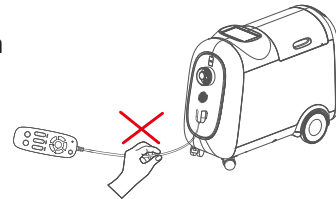


Warning

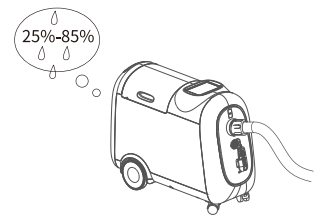
4.2.1 Do not hit or knock the product to prevent damage to the machine.



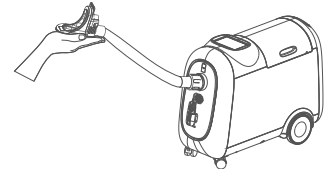
4.2.2 Do not pull the Remote Control connection cable to prevent it from breaking.



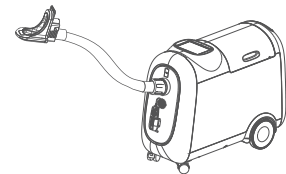
4.2.3 Be sure to use the care robot in an environment with a temperature of 5°C-40°C and humidity of 25%-85%.



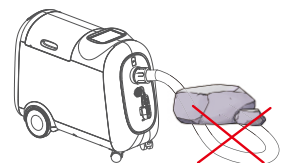
4.2.4 When removing the working head, be sure to tap up the working head above the Host first to prevent dirt left in the hose assembly from flowing out.



4.2.5 Be sure to place the working head higher than the Host when the machine is in operation to prevent backflow of water.

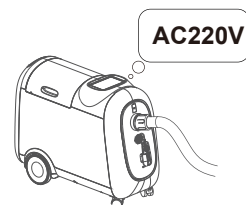


4.2.6 Do not use heavy objects to press the hose assembly and do not over-bend the hose assembly.

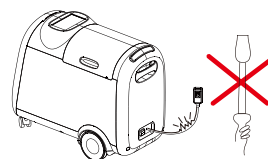


Warning

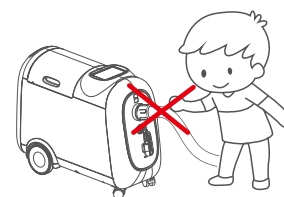
4.2.7 Do not use the correct voltage to prevent damage to the machine.



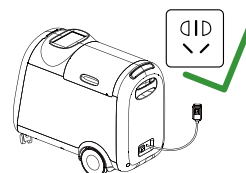
4.2.8 If the power cord is damaged, to avoid danger, it must be replaced by a professional from the manufacturer, its maintenance department or a similar department.



4.2.9 For physical, perception, ability deficiencies or lack of experience and common sense (including children) in the use of the product should be operated under the equipment service personnel, this equipment should not be used as children's play apparatus.



4.2.10 This equipment must be installed and used in power supply systems with grounding conditions.



OPERATING MANUAL SMART BEDPAN OF INTELLIGENT INCONTINECE CLEANING ROBOT

V. Product List



Smart Bedpan



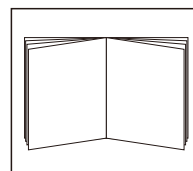
Hose Assemblies



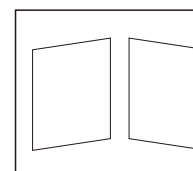
Pant



Diaper



Manual



User Instruction

VI. Packing List

Hose Assemblies *1pcs	Warranty Card *1pcs
Smart Bedpan *1pcs	Quality card *1pcs
Pant *1pcs	Diapers * 10pcs
Dbdmh disinfectant tablet *1pcs	Manual *1pcs
User instruction *1pcs	Spare Parts Package *1pcs



Before wearing pants, please confirm that the user's skin not have bed sore, redness or blistering. If in any of those conditions, the user was not allowed to use this product before they recover.

VII. How to instal diaper, pant and smart bedpan?



(Picture 1)

1. Put the diaper on the shell base of the smart commode, make the diaper's big hole down, align the small die cut of the top hole of the diaper with the screw on smart bedpan. And make the two points not cover by diaper as the picture 1 showing.



(Picture 2)

2. Reference (picture 2), Aim the smart bedpan at the screw, and make it a little tilt, press down the back end, press to the end.





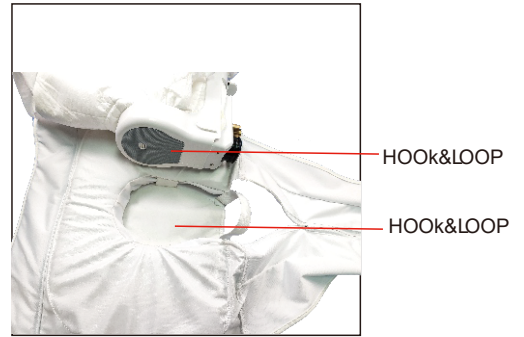
(Picture 3)

3. Clockwise the flip lock at the back of the smart bedpan.



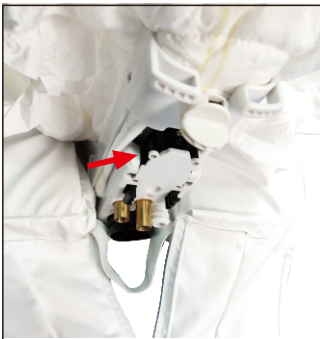
(Picture 4)

4. Diaper and smart bedpan are connected.



(Picture 5)

5. There is a velcro sticker at the bottom of the smart bedpan, and keep it fit the U-shap slot on the pad.



(Picture 6)

6. Pull the elastic string to the above groove, then finish the installation.

VIII. Install Hose Assemblies and Smart Bedpan.

1. Install the hose head with smart bedpan button, hear the "clicking" sound for success.



(Picture 7)



(Picture 8)

IX. How to wear the smart bedpan on human body?

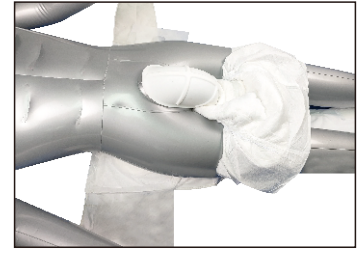
1. Put the smart bedpan aside the patient's body, make the patient face opposite to the caregiver and side turn 90°.



(Picture 9)

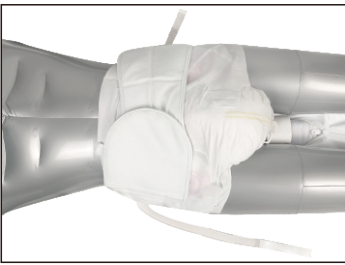


(Picture 10)



(Picture 11)

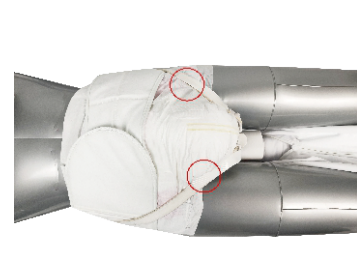
2. Reference to picture 9 and 10, put the smart bedpan and pant behind user's buttocks and fit well, then turn users back to flat lying position



(Picture 12)



(Picture 13)



(Picture 14)

3. Stick diaper to users waist first, then stick pant on the diaper.

4. Pull magic tape on the pant through the heads of the two holes and fixed, according to the user size, adjust the belt length.



(Picture 15)

5. Diaper on each side of the inner thigh outward gently pull in order, make the diaper and skin tightly, there shall be no gap, adjust the smart bedpan location.



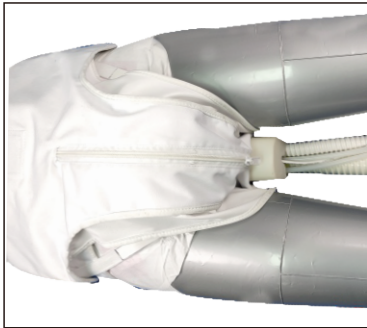
Done

(Picture 16)

6. Finally, stick pant with a belt. fixed the hose at the end of the bed, hose on the bed from smart bedpan to main machine shall have no obvious climbing, thus the water in the hose may flue to the sewage bucket easily.

X. Disassembly of Smart Bedpan from Human Body.

1. Open the pant and take down the magic tape, open the strings of magic tape on the smart bedpan, finally, as shown in (picture 19) , make the user side 90 degrees, get off.



(Picture 17)



(Picture 18)



(Picture 19)

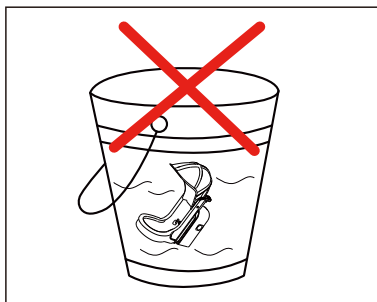


(Picture 20)

Disconnecting smart bedpan and hose should press this button to remove.

XI. Smart Bedpan Cleaning and Maintenance

1. The smart bedpan can't be soaked in the water directly: first wash with water spray with a small brush gently brush (picture 23) as shown in several places; second use disinfection water with dbdmh to flush the smart bedpan, finally to wipe dry.



(Picture 21)



(Picture 22)



(Picture 23)

XII.Troubleshooting

The Fault Phenomenon	Failure Reason	Exclusion Methods
The machine does not respond after inserting the power supply or press on/key	Socket not working	Check whether the socket is energized and change the energized socket
	Leakage protection plug reset button is not pressed	Press the reset button
	The fuse blew out	Ask the customer to replace the fuse
	Leakage protection plug is damaged	Find after sales to replace the leakage protection plug
Clean bucket Leaking	The lid of the bucket is not tightened	Tighten the lid of the bucket
	The sealing ring of one-way valve is damaged	Reinstall the sealing ring
	The sealing ring of the rotary cover is damaged	Reinstall the sealing ring
	Damaged bucket shell	Ask the after-sales service to clean the bucket
Sewage bucket Leaking	The filth barrel shell is damaged	Ask the after-sales service to replace the dirt bucket
Machine out of Working	Machine fault	According to the contents displayed on the LCD screen and voice alarm information to eliminate or find after-sales processing
Hose connection is leaking	The host connector is not tightened or the clamp is loose	Tighten the joint and clamp
	The o ring is not loaded or biased	Tighten the joint and clamp
Excreta can not be collected when machine working	Pipeline jam	Tighten the joint and clamp
	Poor line seal	Tighten the joint and clamp
	The deodorant filter is blocked	Replace the deodorizer filter
Sprinkler head can't squirt out	The filter screen of the heating water tank is blocked	Clean the filter screen with clean water
	The water pipe is blocked	Find after sales exclusion
The water unheated	Heater burn out	Find after-sales service
	Control panel damage	Find after-sales service
Sprinkler head with hose connection is leasking	The working head is not tightly connected to the hose	Find after-sales serviceFind after-sales service
	Hose joint seal ring aging	Replace seal ring
Machine leaking	The water pipe inside the machine is damaged	Find after sales exclusion
	The tightness of water pipe in the machine is loose	Find after sales exclusion
The smell from the device is very foul	The air purification device fails	change
	Activated carbon filter screen failure	change
Side leakage occurs when the working probe is closeto the human body	The fit is not tight	Check whether the human body is close to the equipment working probe
	Loose package of pants	Check your baggy pants for looseness
Anal flushing is not clean	Body and working probe are not aligned	Check your baggy pants for looseness
	Small amount of stool, did not fall into the collection bin	The stool flow shall be manually executed once before the working probe is removed

XIII. Specifications

Product Name	Ranual of intelligent care robot	Rated frequency	50-60Hz
Rated Voltage	110~240V	Rated current	9A
Maximum power	2200W	Use place	Lndoor

IXV.Maintenance and Repair

7.1 Take out the heating water tank partition every time (about one month), wipe the heating water tank surface and heating water tank partition with a clean cloth to remove water moss and other attached dirt.

7.2 When the machine is not in use for a long time, please unplug the leakage protection plug, empty the water purification bucket, dirt bucket, and drain the water in the heating water tank at the same time.

7.3 Every six months time need to replace the deodorizing component box to achieve the best air purification effect.

7.4 Hose assembly, working head is recommended to be replaced once every 6 months.

Note: Please cut off the power of Host during the above maintenance.

XV.Product Recycling

When this product reaches the end of its life, please send it to a suitable place to protect the environment.

XVI.Maintenance

9.1 Warranty Description:

9.1.1 INCONTINENCE CLEANING SYSTEM Host free of charge for one year, the second year free of repair service fees only charged for replacement parts: the main accessories (working head and connecting hose assembly) free warranty period of six months. The start date of the warranty period is based on the product invoice date.

9.2.2 Please keep the purchase invoice and warranty card as warranty proof, once the invoice is altered, the warranty will be invalid.

9.3.3 For customers whose warranty has expired, please contact our customer service department, and our customer service center will serve you warmly.

9.2 Disclaimer:

9.2.1 No purchase invoice and warranty card.

9.2.2 Damage to the machine caused by wrong use of voltage.

9.2.3 Damage caused by self disassembly or repair.

9.2.4 Damage caused by force majeure (such as earthquake, fire, war, etc.).

9.2.5 Customers please read this manual in detail, not in accordance with this manual caused by machine failure, skin redness, blistering, bedsores, infection, etc.

9.3 Return and Exchange Policy:

9.3.1 Product performance failure within 7 days from the date of sale, the consumer can choose to return, exchange or repair.

9.3.2 Product performance failure within 15 days from the date of sale, the consumer can choose to exchange or repair.

XVII. Labels, Packing Logo Design

Symbol	Introductions	Symbol	Introductions
	Batch Code		Ce Symbol
	Warnings And Precautions		Non-sterile
	Medical Device		Manufacture Date
	Manufacturer Name Address		Name and Address of European Union Representative
	Country of Manufacture		Model Number
	Importer		Distributor
	Unique Device Identification		

Manufacturer



Company: Shenzhen Zuowei Technology Co., Ltd.
Address: Floor 2nd, Building 7th, Yi Fenghua Innovation Industrial Park, Xinshi Subdistrict, Dalang Street, Longhua District, Shenzhen

European Authorized Representative



Company: SUNGO Europe B.V.
Address: Fascinatio Boulevard 522, Unit 1.7, 2909VA Capelle aan den IJssel, The Netherlands



Caring for the elderly, We never stop.